

**NEW
UPDATE**

PROVIDER PORTAL

Your Secure Benefit and Eligibility Resource



www.cseaebf.com
@CSEAEBF
cseaemployeebenefitfund



The CSEA Employee Benefit Fund updates its popular and user friendly Provider Portal

Provider offices can now access weekly check/register information. View check dates, check numbers, if and when a check has been cashed, outstanding checks, to whom the check is being paid, and EOBs/registers.



OVERVIEW:

- The CSEA Employee Benefit Fund updates its popular and user friendly Provider Portal
- Be sure to take a look at the new Checks & Registers tab
- Not a participating provider yet?
- Follow these easy steps to register

The EBF portal has been great. I've personally used it and my front desk team has had the opportunity to use it as well. They were all so happy that this portal was set up and so far, it's been very helpful. I strongly urge anyone who hasn't used it to hop on and give it a try as I'm certain they will not be disappointed.

*Practice Manager
Western New York Dental Group*

<https://www.cseaebf.com/providers.php>

Be sure to take a look at the new Checks & Registers tab

Accessing information about our members, claims, and payment information should be thorough, easy to find, and secure. The new Checks & Registers tab adds a whole new level of convenience and functionality to our portal.

- Look up bulk checks by date
- Search by date, reference number, check number, or amount paid
- View associated registers with associated EOBs
- Confirm total amounts paid

Main website Logout

CSEA EMPLOYEE BENEFIT FUND

DENTAL PROVIDER PORTAL
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Member Search Results EOB's **Checks & Registers** ID Lookup Resources

Show 50 entries Search:

Date	Reference No.	Check No.	Cashed Date	Payee	Amount
07-18-2023	2023071850102369	3556277	---	Patient	\$75.00
02-07-2023	2023020750102092	3503553	03-02-2023	Patient	\$75.00
12-27-2022	2022122750101858	3490315	01-30-2023	Patient	\$133.00
12-13-2022	2022121350102648	3486493	12-20-2022	Patient	\$75.00
09-13-2022	2022091350102630	3457707	09-26-2022	Patient	\$92.00

Showing 1 to 5 of 5 entries Previous 1

Enter Provider ID Submit

DDS PC
Ste 201
Yorktown Heights NY 10598-2938

Provider # [REDACTED] **NON-PARTICIPATING**

Pay Date: **12-27-2022**
EOB Register for reference #: **2022122750101858**
Check Num: **3490315**

Claim ID: 22356010200 Subscriber ID: 001057881/RETIR
Subscriber Name: [REDACTED] Patient Name: [REDACTED] Relation: WIFE

Date of Service	Tooth	Surf	ADA/Ctr	Submitted	Plan Allow	Paid Amt	Explanation
09/21/22	01-32		D0220-1	\$15.00	\$10.00	\$10.00	
09/21/22	01-32		D0230-1	\$15.00	\$10.00	\$10.00	
09/21/22	01-32		D0274-1	\$64.00	\$38.00	\$38.00	
09/21/22	01-32		D0431-0	\$75.00	\$0.00	\$0.00	This service is not covered under your plan.
09/21/22	01-32		D4910-1	\$288.00	\$75.00	\$75.00	
Prior Paid Amount:				\$0.00	\$133.00		
Adjustments/COB:				\$0.00			
Claim Totals:				\$457.00		\$133.00	

Total Paid: \$133.00

Members Responsibility: Participating providers have agreed, by contract, to accept the plan allowances as payment in full for covered dental service. (This does not apply to Implants and Implant Abutment procedures.) If the EOB shows zero payment for a participating provider due to a plan limitation, the member is responsible for paying the plan allowance. **Non-participating providers** can charge the difference between the paid amount and their charges.



Not an EBF participating provider yet?

Participating providers are integral to our program and our true partners in providing quality and affordable care to our members. Need some reasons to join our network?

- The EBF provides benefits for more than 260,000 CSEA members and their dependents
- Fast and efficient turnaround time for claims processing
- The EBF accepts electronic claims from Change Healthcare, Tesia, and DentalXChange. Our payor number is CX054
- Acceptance of claim attachments such as radiographic images, periodontal charting and primary explanation of benefits statements through National Electronic Attachment, Inc. NEA Fast Attach
- Electronic Funds Transfer is available to our participating providers
- We have customer service staff to assist your office M-F 7:30am-5:00pm
- Our fee schedules are routinely evaluated and upgraded
- We are always working to improve the EBF to increase provider participation and make claims submissions easier and more efficient

For more information on becoming a provider, email Jennifer Lopiano at jlopiano@cseaebf.org.

Follow these easy steps to register

1

Provide your email and your office's Federal Tax ID by sending an email to providers@cseaebf.org. Once your email has been validated* you will be able to create an EBF Provider Portal account.

2

Use the link in your confirmation email to create an account using your email, tax ID and a secure password.

3

Once you have created an account, you can use the link on our website to log in. Visit www.cseaebf.com. Select "I am a Dental Provider." Select "Access Provider Portal" button and then enter your credentials.



*Validating your email address, providing a Federal Tax ID, and entering a password helps protect our members' personal information. If you have questions about signing up, contact our provider relations specialist Jennifer Lopiano at 800-323-2732 X875.



1



2

EBF Provider Portal
CREATE PROVIDER PORTAL ACCOUNT

Email Address (max 40 chars)

Tax ID

Password

Confirm Password

Create Account

[Back to Login](#)

EBF Provider Portal
ACCOUNT LOGIN

Email Address

Tax ID

Password

[Forgot your password?](#)

☐ Accept Terms of Use

Sign in

[I need to sign up](#)

3

