

PROVIDER PORTAL

The logo for the CSEA Employee Benefit Fund. It features the acronym "CSEA" in a large, bold, blue sans-serif font. To the right of the "A" is a stylized graphic of the American flag, showing the stars and stripes in red, white, and blue. Below "CSEA" are the words "EMPLOYEE" and "BENEFIT FUND" in a smaller, bold, blue sans-serif font, stacked on two separate lines.

www.cseabf.com
@CSEAEFBF
cseamemployeebenefitfund

OVERVIEW:

The CSEA Employee Benefit Fund launches a new online provider portal

Change is a good thing. The CSEA Employee Benefit Fund (EBF) is pleased to announce a new online provider portal. Created with you in mind, the portal is incredibly user friendly and has been designed to save your office time and effort. Many offices are already taking advantage of the portal's easy to use features and subscriber specific information. Give it a try today!



The EBF portal has been great. I've personally used it and my front desk team has had the opportunity to use it as well. They were all so happy that this portal was set up and so far, it's been very helpful. I strongly urge anyone who hasn't used it to hop on and give it a try as I'm certain they will not be disappointed.

Practice Manager
Western New York Dental Group

We just know you will love these great features

View Member Information

- Review contact information including address, phone number and email on file
- Confirm DOB
- Verify EBF ID
- Check eligibility date and current status
- See the plan name, COB plan information, and how much of the annual max has been used
- Display member history, explanation of benefits and predeterminations
- View plan specific codes, fees and frequency limits

Display Member History

- Easily sort by tooth number, procedure code, category of service, service date, claim number, pay date, or enter your own search
- Access the EOBs or predeterminations directly from the link in the table

DENTAL PROVIDER PORTAL

Your Secure Benefit & Eligibility Resource

[Member Search](#)
[Results](#)
[EOB's](#)
[ID Lookup](#)
[Resources](#)

Member Information

TIMOTHY TOOTH (SUBSCRIBER)

3065 MOLAR AVE
New York NY 10101

DOB: 04/15/1987
EBF ID: 280001104
Eligibility Date: 10/03/2021
Eligibility Status: Active *

Dental Plan: Dutchess Plus Dental Plan
COB: None
2022 Annual Max: \$3500.00 | **Used:** \$0

[Display Member History](#)
[Display Codes & Fees](#)
[Frequency Limits](#)

View Codes and Fees

- This feature allows the provider to see plan specific codes and fees
- Search by code or enter your own text search

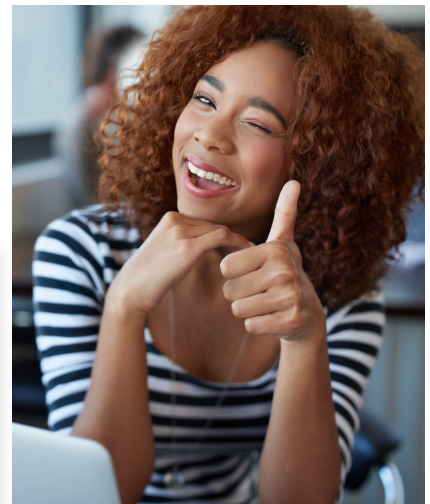
Horizon Plan

Employee Benefit Fund July 2022 ADA Codes and Plan Fees

Show 25 entries
Search:

All

Code	Procedure Description	Fee
D0120	periodic oral evaluation	\$6
D0140	limited oral evaluation - problem focused	\$6
D0145	oral evaluation for a patient under 3 years old and counseling with primary caregiver	\$6
D0150	comprehensive oral evaluation	\$6
D0160	detailed and extensive oral evaluation - problem-focused, by report	\$6
D0180	comprehensive periodontal evaluation - new or established patient	\$6
D0210	intraoral - complete series (including bitewings)	115



Display Frequency Limits

- Easily see the frequency limitations for procedures covered by the member's dental plan

Member History

(Subscriber)

Show 25 entries
Search:

Tooth #	Proc.	ALL	Service Date	Allow Pay	Claim #	Pay Date
01-32	D1110	PREVENTIVE	11/09/21	\$97.00	21323E135600	12/07/21
01-32	D0120	DIAGNOSTIC	11/09/21	\$58.00	21323E135600	12/07/21
01-32	D1110	PREVENTIVE	05/05/21	\$97.00	21130E087700	05/18/21

Horizon Plan

Plan pays 100% of Plans Fee Schedule

Show 25 entries
Search: crown

All		
Crowns	crowns D2720-D2794	1 per 5 years
Crowns	re-cement inlay, onlay or partial coverage restoration	1 per calendar year
Crowns	re-cement crown, implant crown	1 per calendar year
Crowns	prefab stainless steel crown-primary deciduous teeth only	1 per 3 years

Not an EBF participating provider yet?

Participating providers are integral to our program and our true partners in providing quality and affordable care to our members. Need some reasons to join our network?

- The EBF provides benefits for more than 260,000 CSEA members and their dependents
- Fast and efficient turnaround time for claims processing
- The EBF accepts electronic claims from Change Healthcare, Tesia, and DentalXChange. Our payor number is CX054
- Acceptance of claim attachments such as radiographic images, periodontal charting and primary explanation of benefits statements through National Electronic Attachment, Inc. NEA Fast Attach
- Electronic Funds Transfer is available to our participating providers
- We have customer service staff to assist your office M-F 7:30am-5:00pm
- Our fee schedules are routinely evaluated and upgraded
- We are always working to improve the EBF to increase provider participation and make claims submissions easier and more efficient

For more information on becoming a provider, email Jennifer Lopiano at jlopiano@cseabf.org.

Follow these easy steps to register

1

Provide your email and your office's Federal Tax ID by sending an email to providers@cseaebf.org. Once your email has been validated* you will be able to create an EBF Provider Portal account.

2

Use the link in your confirmation email to create an account using your email, tax ID and a secure password.

3

Once you have created an account, you can use the link on our website to log in. Visit www.cseaebf.com. Select "Dental Provider Portal" from the menu on the left. Enter your credentials and select "Sign In".



*Validating your email address, providing a Federal Tax ID, and entering a password helps protect our members' personal information. If you have questions about signing up, contact our provider relations specialist Jennifer Lopiano at 800-323-2732 X875.

1



2

EBF Provider Portal
CREATE PROVIDER PORTAL ACCOUNT

Email Address (max 40 chars)

Tax ID

Password

Confirm Password

Create Account

[Back to Login](#)

EBF Provider Portal
ACCOUNT LOGIN

Email Address

Tax ID

Password

[Forgot your password?](#)

☐ Accept Terms of Use

Sign in

[I need to sign up](#)

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What are other provider offices saying?

The portal is very user friendly. It will be especially helpful for "after hours" use.

*Business Manager
Lyndon Family Dental*

Our staff and myself really like the portal! We can get effective dates for frequency limitations, subscriber policy information, dependent information, patient history, and annual max used to date. I was on today looking for a preauthorization for a patient and EOBs. It is very convenient and easy to find what you are looking for. Thank you!

*Insurance Department
Dansville Dental Professionals, LLP*

The portal has been wonderful! It is very easy to use and there is lots of information available through it!

*S. Conner
The Smilist*

We LOVE it - it's so easy and simple to use. I use it every day to check on patients' statuses.

*S. Ward
St. Lawrence Dental Studio*