

Your Secure Benefit and Eligibility Resource







The CSEA Employee Benefit Fund launches a new online provider portal

Change is a good thing. The CSEA Employee Benefit Fund (EBF) is pleased to announce a new online provider portal. Created with you in mind, the portal is incredibly user friendly and has been designed to save your office time and effort. Many offices are already taking advantage of the portal's easy to use features and subscriber specific information. Give it a try today!



OVERVIEW:

- The CSEA Employee

 Benefit Fund launches a

 new online provider porta
- We just know you will love these great features
- Not a participating provider yet?
- Follow these easy steps to register
- What are other providers saving?

The EBF portal has been great. I've personally used it and my front desk team has had the opportunity to use it as well. They were all so happy that this portal was set up and so far, it's been very helpful. I strongly urge anyone who hasn't used it to hop on and give it a try as I'm certain they will not be disappointed.

Practice Manager
Western New York Dental Group

We just know you will love these great features

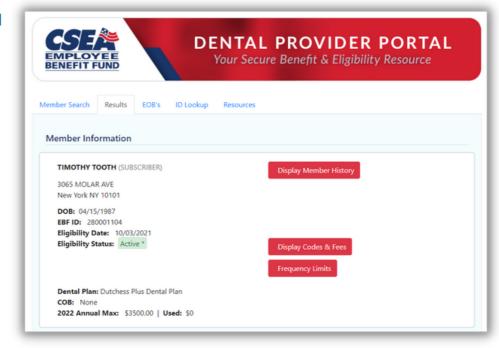
View Member Information

- Review contact information including address, phone number and email on file
- Confirm DOB
- · Verify EBF ID
- Check eligibility date and current status
- See the plan name, COB plan information, and how much of the annual max has been used
- Display member history, explanation of benefits and predeterminations
- View plan specific codes, fees and frequency limits

Display Member History

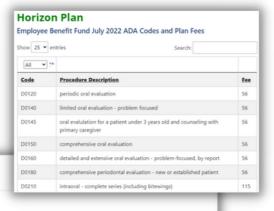
- Easily sort by tooth number, procedure code, category of service, service date, claim number, pay date, or enter your own search
- Access the EOBs or predeterminations directly from the link in the table

(Subscriber)



View Codes and Fees

- This feature allows the provider to see plan specific codes and fees
- Search by code or enter your own text search





Display Frequency Limits

 Easily see the frequency limitations for procedures covered by the member's dental plan

Horizon Plan Plan pays 100% of Plans Fee Schedule		
All v		
Crowns	crowns D2720-D2794	1 per 5 years
Crowns	re-cement inlay, onlay or partial coverage restoration	1 per calendar year
Crowns	re-cement crown, implant crown	1 per calendar year
Crowns	prefab stainless steel crown- primary deciduous teeth only	1 per 3 years

Member History



Not an EBF participating provider yet?

Participating providers are integral to our program and our true partners in providing quality and affordable care to our members. Need some reasons to join our network?

- The EBF provides benefits for more than 260,000 CSEA members and their dependents
- Fast and efficient turnaround time for claims processing
- The EBF accepts electronic claims from Change Healthcare, Tesia, and DentalXChange. Our payor number is CX054
- Acceptance of claim attachments such as radiographic images, periodontal charting and primary explanation of benefits statements through National Electronic Attachment, Inc. NEA Fast Attach
- Electronic Funds Transfer is available to our participating providers

- We have customer service staff to assist your office M-F 7:30am-5:00pm
- Our fee schedules are routinely evaluated and upgraded
- We are always working to improve the EBF to increase provider participation and make claims submissions easier and more efficient

For more information on becoming a provider, email Jennifer Lopiano at jlopiano@cseaebf.org.

Follow these easy steps to register

Provide your email and your office's Federal Tax ID by sending an email to providers@cseaebf.org. Once your email has been validated* you will be able to create an EBF Provider Portal account.

Use the link in your confirmation email to create an account using your email, tax ID and a secure password.

Once you have created an account, you can use the link on our website to log in. Visit www.cseaebf.com. Select "Dental Provider Portal" from the menu on the left. Enter your credentials and select "Sign In".



*Validating your email address, providing a Federal Tax ID, and entering a password helps protect our members' personal information. If you have questions about signing up, contact our provider relations specialist Jennifer Lopiano at 800-323-2732 X875.

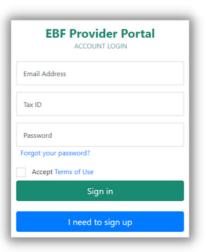
What are other provider offices saying?

The portal is very user friendly. It will be especially helpful for "after hours" use.

> Business Manager Lyndon Family Dental



EBF Provider Portal CREATE PROVIDER PORTAL ACCOUNT Email Address (max 40 chars) Back to Login





Our staff and myself really like the portal! We can get effective dates for frequency limitations, subscriber policy information, dependent information, patient history, and annual max used to date. I was on today looking for a It is very convenient and easy to find what you are looking for. Thank you!

Dansville Dental Professionals, LLP

The portal has been wonderful! It is very easy to use and there is lots of easy to use and there information available through it!

S. Conner

The Smilist

We LOVE it - it's so easy and simple to use. I use it every day to check on patients' statuses.

St. Lawrence Dental Studio